

Ottawa, ON

ROCIEN F. NKUNGA

Software engineer

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SUMMARY

Driven Front-end Developer with a seven-year background in network engineering, where I refined my problem-solving and communication skills. Eager to leverage this technical expertise in a vibrant front-end development role, I bring a strong proficiency in JavaScript, HTML, CSS, React.js, and Next.js. My goal is not merely to change jobs but to passionately pursue a career in front-end development, with a commitment to continuous learning and excellence.

SKILLS

Programming languages: JavaScript, HTML, CSS, SASS, TypeScript, C++, Java

Libraries & Frameworks: React JS, Next JS, Express JS, MongoDB

Tools & Platforms: Git, GitHub, Figma, Adobe Illustrator

Spoken Languages: Fully bilingual in English & French

Soft Skills: Communication, Problem-Solving, Adaptability, Collaboration

Professional Experience

Distributel	Network Support Engineer	Fall 2021 - Currently
<ul style="list-style-type: none">Resolving an average of 30+ network and email issues weekly, ensuring customer satisfaction through direct communication and effective troubleshooting.Managing over 50+ critical customer cases, demonstrating exceptional problem-solving and prioritization skills.Serving as a key point of contact for escalated technical concerns, providing swift and reliable resolutions, and reducing resolution time by 20%, always think of working smart to save company time and money.		
Frogfoot Networks	Network Engineer	Dec 2017 – Apr 2021
<ul style="list-style-type: none">Streamlined network solutions for 500+ clients and addressed outages, showcasing problem-solving and precision.Enhanced customer relationships with effective communication, contributing to a 10% increase in client satisfaction aligned with user-focused development.		
Telasera Technologies	IT System and Web Hosting Engineer	Feb 2016 – Dec 2017
<ul style="list-style-type: none">Administered 50+ Virtual Private Servers, aligning with technical management of web apps and achieving 99.9% uptime.		

SELECTED PROJECTS

My Movies PWA App:

URL: <https://my-movies-pwa-app.vercel.app/>

- Engineered a robust PWA for movie searches with offline capabilities using service workers, improving access in varying connectivity conditions.
- Constructed a custom backend using Express.js and Redis, designing a proprietary API to fetch and serve tailored movie information from TMDB's API, ensuring fast and reliable data access hosted on Render for optimal performance.
- Implemented a responsive frontend with HTML, CSS, and Vanilla JavaScript, integrating a service worker to manage app resources, providing users with immediate movie details, release dates, and reviews, even without internet access.

Bloom & Glow:

In-Progress | <https://rociennkunga.github.io/bloom-and-glow/>

- Developed an e-Commerce platform using React JS and Tailwind CSS, prioritizing intuitive navigation and a seamless user experience tailored to client specifications.
- Embraced client projects with a proprietary mindset, guaranteeing thorough attention to user needs.

EDUCATION

Ontario Diploma	Algonquin College Ottawa	Graduation: Spring 2025
<ul style="list-style-type: none">Mobile Application Design & Development		
Professional Certificate	Coursera	Completed: Summer 2023
<ul style="list-style-type: none">Meta Frontend Web Development		
Bachelor of Technology	Cape Peninsula University of Technology	Graduated: Winter 2016
<ul style="list-style-type: none">Networking & CCNA/CCNP		